

MEDICAL HEALTH SERVICES EMERGENCY MEDICAL SERVICES

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TO: EMERGENCY RECEIVING CENTER (ERC) HOSPITALS

AMBULANCE PROVIDERS
911 PARAMEDIC PROVIDERS

BASE HOSPITAL COORDINATORS

HOSPITAL CEOs

SUBJECT: REAUTHORIZATION OF AMBULANCE DIVERSION

The Orange County EMS Agency has been closely monitoring various metrics since the initial suspension of ambulance diversion. It is now clear that these parameters, including Ambulance Patient Offload Times (APOTs) have improved substantially.

Therefore, effective tomorrow, February 9, 2022, at 7 AM, OCEMS will once again permit hospitals to request diversion status for ambulance traffic on ReddiNet. All other directives related to ambulances, including the use of cots, will remain in effect for the time being.

OCEMS will continue to monitor the situation and may issue additional instructions as needed to ensure patients calling 911 can receive timely and appropriate care.

Carl H. Schultz, MD EMS Medical Director

Orange County Health Care Agency

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